

Valued customer

We strive to maintain a high level of care and treatment. However, if you are dissatisfied with the treatment or care you have received, you can file a reminder. We will respond to the reminder in writing and take any corrective measures it may cause. The correspondence will not be attached to your patient documents.

Name of the person whom the reminder is related to		Social security number	
Address		Telephone number (by day)	
Pirte's location (where the incident occurred)			
Subject of the reminder			
<input type="checkbox"/> Treatment or procedure	<input type="checkbox"/> Prescriptions	<input type="checkbox"/> Other	
<input type="checkbox"/> Access to treatment	<input type="checkbox"/> Patient record entries		
<input type="checkbox"/> Behavior or conduct	<input type="checkbox"/> Medical certificates and statements		
<input type="checkbox"/> Confidentiality provisions	<input type="checkbox"/> Access to information		
Account of the incident (use attachment if necessary) and the corrective measures to be taken by Pirte			
Time and place	Signature of the person filing the reminder	Printed name	
Address of the person filing the reminder		Telephone number (by day)	

The reminder is addressed to the Chief Medical Officer in charge of health care in the health care unit (Act on the Status and Rights of Patients, Section 10). An appeal against the decision made after receiving the reminder may not be appealed (Act on the Status and Rights of Patients, Section 15).

Mailing address: Pirte Occupational Health and Medical centre (Tullinkulman Työterveys Oy and Ratinan Terveys Oy), Vuolteenkatu 1, 33100 Tampere.